



Precious Metals INTERNATIONAL, Ltd

Monday, March 23, 2020

**MEMO
RE: COVID-19 Virus**

To all Independent Broker Dealers and Customers,

We are living in extraordinary and unsettling times. With the effects of the spread of COVID-19 still taking shape across the world and all of us experiencing dramatic changes to our daily lives, we wanted to let you know that Precious Metals International, Ltd. (PMI) is thinking of you and hoping that your loved ones are safe and well.

In addition to the health crisis, the disruptions to the global economy are causing all markets to be unusually volatile. To that end, we want to assure you that PMI is well equipped with the technology and resources to be resilient and available at all times. The direction from local authorities on minimizing in-person contact is subject to change on short notice, but in the event that our staff is faced with restricted movements and thus required to work remotely, **our team can still be reached at our regular phone numbers and e-mails.**

In unsettling times it is imperative to be able to stay in contact with the people and institutions you depend on and those who depend on you. PMI would like to remind you that you have 24/7 access to view your Account status online via PMI's web site at <https://pmi.ky>. If you have any trouble at all with accessing your Account online, please contact our office for immediate assistance.

We know these are unprecedented times and that being accessible and helping one another during times of stress is how we will all get through this. Thank you for the trust you place in all of us here at Precious Metals International, Ltd. and we hope that you and your loved ones remain healthy and safe during this crisis.

Warmest Regards,

Customer Service Department